OLD PALACE RESORT
SAHLHASHEESH

PARTNER NOTICE
For contracted tour operators, travel agents and direct guests

INTRODUCING

The New QR Code Reservation System

Beach sunbeds and restaurant facilities, now reserved by a simple scan.

Dear Business Partners,

Greetings from **Old Palace Resort**. We are pleased to inform you that we have recently introduced a new **QR Code Reservation System** at the hotel, currently operating on a **trial basis**, as part of our ongoing commitment to enhancing the guest experience and continuously improving our services.

The system ensures a more organized, convenient and fair allocation of **beach sunbeds** and **restaurant facilities**, giving every guest equal opportunity and better access, particularly during peak periods.

How It Works

1	2	3
Scan	**Reserve**	**Enjoy**
Guests scan the QR code with their mobile phone.	They choose the facility, either a beach sunbed or a restaurant.	They arrive and enjoy their reserved facility.

Key Benefits for Your Guests

Fair Access
Equal opportunity for all guests to reserve beach sunbeds and restaurant facilities.

Convenience
Reservations are made in seconds by scanning the QR code on a mobile phone.

Better Organization
Demand is managed efficiently, avoiding overcrowding in busy periods.

Reduced Waiting Times
Less unnecessary waiting and a smoother reservation experience.

Enhanced Satisfaction
A structured, transparent process that helps guests plan their stay.

Our Front Desk is here to help. Our team will assist guests with the reservation process and can make reservations on their behalf whenever needed. The system is designed to **facilitate access** to our facilities, **not to restrict it**.

WHAT WE KINDLY ASK

Your Support in Informing Guests

To ensure a smooth transition, we kindly ask all partners to:

1

Brief your teams

Share this notice with your reservations staff, destination teams and resort representatives so everyone is aligned.

2

Inform guests before arrival

Let guests know about the QR reservation system in your pre-arrival communication and vouchers.

3

Guide guests on site

Direct guests to our Front Desk whenever they need help, as our team will gladly reserve on their behalf.

Our shared goal: a fair, organized and enjoyable stay for every guest. The QR Code Reservation System is a trial designed to make our beach and restaurants easier to access for everyone.

We sincerely appreciate your continued cooperation and support. We remain committed to working closely with our valued partners to deliver an exceptional holiday experience to all our mutual guests.

With warm regards,

Old Palace Resort Management

Sahl Hasheesh, Red Sea, Egypt